



09/451,827

Amel B

PATENT #12

T. D.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Stephen J. Swartz et al. Examiner: AVELLINO, JOSEPH E 10/07/03
Application No.: 09/451,827 Group Art Unit: 2143
Filed: November 30, 1999 Docket No.: 8567.121US01
Title: OPERATIONS ARCHITECTURE TO IMPLEMENT A LOCAL SERVICE
ACTIVATION MANAGEMENT SYSTEM (AS AMENDED)

RECEIVED

M&G Bar Code: 23552

SEP 17 2003

Technology Center 2100

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: MAIL STOP RCE, Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450 on September 12 2003.

By: Patricia Cygan
Name: Patricia Cygan

AMENDMENT AND RESPONSE

MAIL STOP RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the final Office Action mailed July 15, 2003, please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 6 of this paper.